



Your Satisfaction is Our #1 Concern.

Thank you for your order—we appreciate it! We want you to be completely satisfied with every item that you purchase from HockeyGiant.com. New, unused merchandise can be returned at any time for a refund. There is no time limit for unused product returns. Simply follow these 3 easy steps to return your product. Please note that all returns are subject to our return policy, which can be found on our website www.hockeygiant.com. We will process your refund within 7-10 days of receipt.

There is no need to call us first

Step #1: Fill out this form and label with your name and address, as well as the “return” information. Be sure to include your order number, which can be found on the shipping label or in your confirmation e-mail.

Step #2: Place the product and this form in the shipping box. Be sure that the product is in an unused, resalable condition. Put the label on the shipping box.

Step #3: Send the package back by UPS, FedEx, or the USPS. All returns must be shipped so that the original product packaging (including skate boxes) is placed within a shipping box. For your protection, insure the package for all its value. Please keep your shipping receipt until you have received credit for your return. [Note: Please allow up to two billing cycles for returned credit to appear on your statement.]

Exchanges: We understand that you occasionally will need to exchange an item for a different size, color, or product. In order to best service you, we recommend that you send back the original order for a refund and place a new order for the product you need. This will ensure that your new order will be processed and shipped out immediately and arrive when you need it.

International Customers Only: You will need to contact our Customer Service Department before any purchased product that is defective or shipped incorrectly can be returned. We are unable to credit any return shipping fees without prior authorization. Please contact us at customerservice@hockeygiant.com or by phone at 800-633-5999. Thank you.

It's that easy!

Name: _____

Phone #: _____

Order #: _____

Email Address: _____

RETURN: Credit my card

Notes: _____

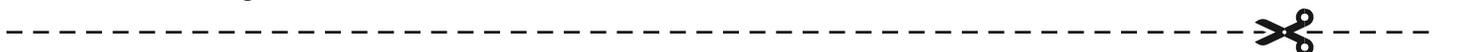
REASON: Damaged or defective

Explain: _____

Wrong Item

Changed Mind

Wrong Size



Name: _____

Address: _____

City: _____ State: _____

Zip Code: _____

Order#: _____

**Hockey Giant Returns
89 Cross Street Holliston, MA
01746**

Attach this label to your package